



Associate Technical Mill Support Specialist

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ThyssenKrupp is a global leader in carbon and stainless steel with a proven track record of innovation, corporate citizenship, social and environmental responsibility, employee safety, and customer satisfaction.

ThyssenKrupp Steel USA is seeking an entry-level engineering new grad to support our developing processing operations in Calvert, Alabama.

Our **Associate Technical Mill Support Specialist** will:

- Support the implementation of efficient neutral complaint handling procedures in participation with affected production facilities, main commercial departments, and IDS Sales
- Work with production facilities and main commercial departments for IDS Sales management to handle solutions to customer technical complaints
- Offer support in creating production, in accordance with the steel grade and standards specified by the customer
- Assist in gathering data for quarterly and annual reports regarding external complaint updates and results
- Assist in review and utilization of samples, analysis, investigations and materials offered by TKS research and development
- Participate in factory conferences and quality discussions

Other duties to include:

- Support sales in the development of new business
- Support and follow procedures for quality feedback from customers to manufacturing
- Track and report quality trends and quality improvement efforts
- Advise customers and potential customers on TKS capabilities
- Offer expertise in assisting with customer complaints

Job Requirements

Our Associate Technical Mill Support Specialist will have or demonstrate:

- Bachelor of Science degree in Metallurgy, Material Sciences, Mechanical Engineering, or combination of education and related experience. Master of Science degree in related area preferred.
- 0 to 2 years of steel, or steel related experience in Quality Assurance, Product Development and/or Manufacturing
- Co-op or Intern experience with a steel making, or similar manufacturing operation preferred

- Helpful skills include knowledge of steel making processes, knowledge of flat rolled steel products and specifications, and knowledge of quality systems and processes
- We are also seeking candidates with strong interpersonal skills, excellent work ethic, and strong problem solving skills
- Interest and ability to work at our plant site in Calvert, Alabama

For more information on this, and other exciting employment opportunities at ThyssenKrupp Steel USA, please go to <http://www.thyssenkruppsteelusa.com>, or contact **Mr. Steve Howser** at 251-289-3000, and at steve.howser@thyssenkrupp.com.